

# Superscore Community Guidelines

Thank you for joining the Superscore community, so glad to have you here! Our goal is to make Superscore the number one place for all sports fans where we can all have the best experience supporting our teams, safely and comfortably. In order to achieve this, we have some guidelines that promote a positive experience for our community.

**These guidelines must be followed both by users in their behavior on the platform as well as when submitting user-generated content. Both these areas are moderated by the Superscore platform and can be reported by other users for non-compliance with these guidelines. User-generated content is subjected to the same guidelines listed below.**

## 1. Be respectful

- We get it, rivalry is a big part of football and sports in general, but you must respect all users, regardless of their race, gender, religion, sexuality, the club they support, or any other variable.
- Threats of any kind and/or violence or suicide references are strictly forbidden and will result in an instant ban.
- If you're being attacked by another user please ignore them and report them to the group admins and Superscore in the chat. Remember, Guidelines still apply even if you're being targeted, so mind your behavior and language.

## 2. Mind your language

- The use of profanity and curse words should be kept to a minimum. Any language deemed derogatory towards any user is prohibited.

## 3. No spamming

- Sending a large amount of identical or similar messages in a short amount of time, either in a single group or across multiple groups is labeled as spam.
- Self-promotion images and links are not allowed unless approved by Superscore. This includes unsolicited PM advertising. Please message us at [help-pl@superscore.live](mailto:help-pl@superscore.live) for further details.

## 4. No prohibited content

- It is not allowed to send content relating to, encouraging or promoting violence, cruelty, incitement to crime, suicide and other similar, as well as any kind of content for adults, such as nudity, pornography etc.

## 5. No offensive names or profile pictures

- You'll be asked to change your name or profile picture if we deem them inappropriate. If you don't do it in a timely manner your account will be banned.
- Impersonating celebrities or any other people is not allowed and will result in an instant ban.

## 6. Don't reveal any personal information about you or other people.

If you create new accounts after getting banned from the app, Sportening reserves the right to permanently ban your newly created account(s) without a guideline being broken or prior notice or warning.

Admins and Sportening staff will ban users at their own discretion. If you feel mistreated please message us at [help-pl@superscore.live](mailto:help-pl@superscore.live).

*Superscore community*